

WARRANTY CLAIM PROCEDURE

1. ALL MACHINERY IS COVERED PER MANUFACTURE'S CURRENT WARRANTY POLICY TERMS.
2. ALL CLAIMS MUST BE MADE ON OFFICIAL "KVERNELAND" WARRANTY CLAIM FORMS GIVING EXPLICIT DETAILS OF FAILURE AND REPAIR, WITH THE SERIAL NUMBER OF THE MACHINE CONCERNED.

WE MUST EMPHASIZE THAT ALL SPACES ON THE WARRANTY CLAIM MUST BE COMPLETED, OTHERWISE DELAY OR REJECTION MAY OCCUR.

3. ALL CLAIMS MUST BE SUBMITTED WITHIN 3 MONTHS OF FAILURE DATE.
4. **ALL CLAIMS CONTAINING PARTS MUST BE SUBMITTED WITH THE INVOICE NUMBER OR COPY OF THE ACI INVOICE FOR THOSE PARTS. ACI WILL NOT WARRANTY PARTS THAT WERE NOT PURCHASED THROUGH ACI.**
5. ANY PARTS ON A CLAIM SHOULD BE RETAINED BY YOU FOR A PERIOD OF 6 MONTHS FOR INSPECTION BY OUR SERVICE DEPARTMENT. IT MAY BE NECESSARY, IN SOME INSTANCES, FOR THE PARTS TO BE RETURNED TO ACI FOR INSPECTION.
6. IT IS THE DEALER'S RESPONSIBILITY TO SUPPLY ACI WITH ALL THE REQUIRED INFORMATION AND DOCUMENTATION TO SUCCESSFULLY PROCESS A CLAIM FOR WARRANTY.